

FOR IMMEDIATE RELEASE
08.21.2025

CONTACT: Kimberly Dellinger
kdellinger@htohh.com
972.517.6300



Heart to Heart Hospice Programs Named 2025 Hospice Honors Recipients

Texas sites in Beaumont and Midlothian recognized; Southwest Indiana earns Elite status

Plano, Texas – Heart to Heart Hospice, one of the country’s largest private providers of hospice care, announced that three of its programs have been awarded 2025 Hospice CAHPS Honors for “going above and beyond” in providing quality, compassionate patient care.

Heart to Heart Hospice of Midlothian, Texas, and Heart to Heart Hospice of The Gulf Coast in Beaumont, Texas, both earned the prestigious Hospice Honors. Heart to Heart Hospice of Southwest Indiana, located in Jasper, Ind., achieved additional recognition as a Hospice Honors Elite recipient.

The annual Hospice CAHPS Honors spotlight high-performing hospice agencies that continuously deliver quality care as measured by patient and caregiver experiences. The program is based on satisfaction scores by the Hospice Consumer Assessment of Healthcare Providers and Systems (CAHPS) and exclusively recognizes hospice agencies that have chosen to work with MatrixCare to administer their hospice surveys.

“We are excited to celebrate our Hospice Honors winners and our Hospice Honors Elite winner for their compassion, hard work, and dedication to providing exceptional care,” said Kelly Mitchell, Founder and Chief Executive Officer of Heart to Heart Hospice. “I congratulate Heart to Heart Hospice of Midlothian, The Gulf Coast, and Southwest Indiana on their outstanding achievements.”

Hospice CAHPS Honors are awarded to hospices that score above the MatrixCare National Performance Score on at least 20 of the 24 evaluated questions which serve as quality indicators. MatrixCare holds a special recognition, Hospice Honors Elite, for hospices scoring above its National Score on 100%, or all 24, of the questions.

“Our outstanding patient care teams are setting a standard of excellence within the hospice industry,” said Tracy Sudduth, Chief Clinical Officer of Heart to Heart Hospice. “Their example also serves as a source of inspiration to continually prioritize the patient experience as we seek to foster trust and innovation in hospice services.”

About Heart to Heart Hospice

Heart to Heart Hospice, founded in 2003, is one of the largest private providers of hospice care in the United States. Headquartered in the Dallas-Fort Worth Metroplex, Heart to Heart provides a broad range of hospice services to patients with life-limiting illnesses in 64 locations across Indiana, Michigan, Oklahoma, and Texas. At Heart to Heart, we understand both the physical and emotional challenges for our patients and their loved ones and our compassionate care team is committed to providing them with what they need most: comfort, support, and dignity. Learn more at **[Heart to Heart Hospice](#)**.